

Through a generous grant from the City of Santa Rosa, financial aid will be available to eligible residents of Santa Rosa. Catholic Charities of Northwest California and COTS are partnering to support the most vulnerable households to prevent and end episodes of homelessness though housing counseling, mental health services, and temporary financial assistance.

Eligibility Screening

Applicants can expect to be put on a shared waitlist until an available case manager is assigned. Please have documentation ready to provide for review. Case managers will determine eligibility through a screening process.

Requirements

- Applicants must reside within the City of Santa Rosa limits.
- Proof of hardship (unemployment, etc.)
- Proof of income (wage statements, most current paystubs)
- Have a valid photo ID (State ID, Driver's License, passport, Etc.)
- Additional documentation may be requested to determine eligibility.

For more information please contact the following

- Catholic Charities of Northwest California at (707) 615-8712
- Committee on the Shelterless (COTS) at (707) 765-6530



What is the Financial Stability Program?

Catholic Charities Diocese of Northwest California Financial Stability Program is designed to support participants in their financial, credit and housing goals. Clients are supported and empowered to make informed decisions through education, access to financial tools and navigating relevant resources. Case management will review realistic options to ensure that goals are sustainable and achievable.

The case management process will include:

- An analysis of current financial situation
- Developing a sustainable budget
- A client action plan relevant to client's needs.

Additional services are also available as needed. These additional services include:

- Financial management, Debt reduction and credit counseling,
- Housing search strategies and rent ready support,
- Landlord conflict mediation,
- Navigating Banking,
- Fair housing education,
- Navigating community resources
- Financial aid readiness.

For clients interested in financial aid, please note that Direct financial assistance may or may not be available dependent on funding and individual eligibility. Direct financial assistance, including rental or utility payments, will only be provided to each eligible household once every two years. Clients who meet one or more of the following criteria will be added to a waitlist that will be assigned to cases managers for follow-up.

- o Client must reside within the city of Santa rosa limits.
- o Be at Risk of Homelessness.
- o Clients who are Homeless (I.E. Living in car but employed). Chronically homeless are welcome to access the Caritas Center at 707.308.4684 or 707.542.5452 (301 6th Street Santa Rosa, CA 9401)
- o Fleeing, or Attempting to Flee, Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking.
- Must be at Greatest Risk of Housing Instability.

Once clients are assigned to a case manager, the following documents will be required.

- Have documentation of Financial Need (Notice to Pay or Quit, Notice of Eviction)
- 3 months of bank statements
- 3 months of paystubs.
- Have documentation of Income to sustain ongoing rent.
- Self-employed, please provide 2 years of recent tax filings.
- Fix income (SSI), please provide the most recent award letter.
- Government issued identification card.

Please keep in mind The process is different for each client based on their situation. A case manager works with the client to focus on key areas to ensure long-term success. On average, the process can take three (3) or more weeks.



Intake Date:/

Catholic Charities New Client Registration Form

Client Information						
*First Name	Middle Name	liddle Name		*Last N	ames	
Also Known As *DOB/				JJ DD YYYY		
Street Address:			Apt #:			Zip Code:
□ Homeless						
Mailing Address:			Zip Cod	Zip Code: □Same as Ak		□Same as Above
*Primary Phone: ()		□Home	□Cell	□Work	Can we	leave a message? □Yes □No
E-mail: What is the best v		best way	t way for us to contact you? □Call □E-mail □Text			
*What language would you like to receive	services in (S	elect One)?	□Spanish	n □Engl	ish □Oth	er
*Are there any additional languages you	are comfortab	le receiving se	ervices in	?		
*Race and Ethnicity (Select as many a		*Gender (Select as many as			*Employment Status (Select as many	
apply)	apply)				s apply)	,
□American Indian, Alaska Native, or	□Woma	☐Woman (Girl, if child)			☐ Employed – <i>Circle One</i>	
Indigenous	1	□Man (Boy, if child)			Full Time	e Part Time Seasonal
☐Asian or Asian American		☐ Culturally Specific Identify (e.g., Two-Spirit)☐ Transgender☐ Non-Binary☐ Questioning		e.g.,	☐ Self-Employed ☐ Retired	
□Black, African American or African						
□Hispanic/Latina/e/o	_				□Student	
□Middle Eastern or North African					□Unemplo	
□Native Hawaiian or Other Pacific Island	3r					o work due to disability
□White	□Differe	ent Identify:			□Prefer no	t to answer
□Prefer not to answer	□Prefer	—————————————————————————————————————				
☐My race/ethnicity is not represented			•			
*Are you a U.S. Veteran?	How did	l you hear ab	out our	service	s? (Select	as many as apply)
□Yes	□Friend	or Family	□Social	Media	□Event	☐ Church/Faith Community
□No	□Websi	☐Website ☐Catholic Charities Staff ☐Flyer				
☐ Prefer not to answer	□Referr	☐ Referral from another agency:				
	□Other:					
Household Information (Household members are individuals with whom you live and share financial resources. Do not				ncial resources. Do not		
include roommates unless you share your financial resources with them.)						
How many members are in your household including yourself?						

Please Flip to Next Page to Finish Form

Program Intake

*DI			
	s you are interested in receiving:		
☐Food and/or Nutrition	☐Benefit Enrollment	☐Financial Counseling (Banking,	□Rental
Education	(CalFresh or MediCal)	Budgeting, Credit)	Counseling/Support
☐ Homeless Services	☐Disaster Preparedness and	☐Senior Services	☐Citizenship Classes
and/or Shelter	Recovery	(Transportation, Daily Calls)	
☐Immigration Legal	□Other (please specify):		
Services			
Is there anything else you w	ould like to share with us today?		
, , ,	,		
	Thank you! We look fo	orward to working with you!	
	mank you: We look it	orward to working with you:	
For Office Use Only			
	4 000/ Flot 4000/ Flagger		
AMI%: □0-30% □31-50% □5		1-	
Does client need translation an	nd/or interpretation services? ☐Yes ☐N	10	
☐Agency Contract Received (R	leauired)		
☐ DataLink or HMIS Entry Com			
□Program Referrals Complete			
☐Reasonable Accommodation			
☐ Language Access Unmet Nee			
Staff Name:	Date:		

Form Version: 8/7/2023



Instructions: Please complete	te form by checking all that	apply.		
Full name:		Date:		
How many members in you	ur household?			
1(Single)	2-4	5+		
Are there children in your household?				
Yes	No			
Why type of assistance do	you need?			
Back rent	Future rent	Security Deposit		
Utilities	Other:			
	3 rd Party			
Is your landlord willing to vector behalf if determined eligible	work with Catholic Charities, le for financial assistance?	/COTS to pay rent on your		
Yes	No			
	Back Rent	_		
Are you on the lease?				
Yes	No			
How much is owed?	Enter Amount: \$			
	Future Rent			
Do you need support to pa	y future rent?			
Yes	No			
If yes, please explain:				



Security Deposit				
Have you secured housing?				
Yes No				
Utilities				
Are your utilities under your name?				
Yes No				
How much is owed? Enter Amount				
	Income			
Do you have an income?				
Yes	N	0		
Please Check all that apply.				
Employment	Amo	ount: \$		
SSI	Amo	ount: \$		
SSD	Amo	ount: \$		
SDI		Amount: \$		
TANF	Amo	ount: \$		
General Assistance	Amo	ount: \$		
Unemployment	Amo	ount: \$		
Workers' comp	Amo	ount: \$		
Pension	Amo	ount: \$		
Child Support	Amo	ount: \$		
Spousal Support	Amo	ount: \$		
Other:	Amo	ount: \$		
Total income	Amo	ount: \$		



Hardship affidavit
Please explain your reason for assistance. The statement below must include:
(1) How were you impacted?
(2) Explain why you are seeking financial assistance
(3) Other urgent need(s) you'd like to share to better assist your family.
I attest that information contained in this application and stated above is
true and accurate. I understand that any information, if represented, or
incomplete, may be grounds for immediate termination for financial
assistance consideration.
Sign: Date:

